

# Your Full Name

## CONTACT

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- www.reallygreatsite.com

## EDUCATION

### Diploma in Security Management

University of Birmingham - Birmingham, UK

Graduated: 2018

## SKILLS

- Proficient in operating CCTV and surveillance systems
- Knowledge of access control and alarm response protocols
- Excellent observation and attention to detail
- Strong communication and incident reporting skills
- Familiarity with data protection and privacy regulations
- Skilled in emergency response and situation assessment
- Experience with video recording and footage retrieval
- Competent in maintaining CCTV equipment
- Calm and focused under pressure
- Ability to work independently with minimal supervision

## PROFILE

Dedicated and observant CCTV operator with over 3 years of experience in surveillance monitoring and incident reporting. Skilled in operating CCTV systems, documenting incidents, and responding to security threats with a calm and vigilant approach. Strong attention to detail and commitment to maintaining safety and security standards in high-traffic environments.

## WORK EXPERIENCE

### CCTV Operator

XYZ Security Services - London, UK

March 2021 - Present

- Monitored and managed over 200 CCTV cameras across various commercial and residential properties.
- Responded to security incidents and alerted on-site teams to potential risks.
- Documented and filed incident reports for review and investigation by the security management team.
- Maintained confidentiality and ensured compliance with GDPR and privacy laws.
- Assisted in training new operators on surveillance procedures and incident documentation.

### Security Guard

SafeGuard Ltd - Birmingham, UK

June 2018 - February 2021

- Conducted regular security patrols and monitored access points to ensure the safety of the premises.
- Used CCTV to oversee entry and exit points, controlling access for authorized personnel.
- Reported suspicious activities to the security supervisor and documented all incidents.
- Provided support in managing emergency situations and coordinated with emergency services as required.

## CERTIFICATIONS AND LICENSES

- SIA CCTV Operator License  
Valid until: May 2025
- First Aid Certification  
Issued: March 2023

## REFERENCES

Available upon request.